

X VPN - Terms of service

Effective Date: 30.10.2024

These Terms and Conditions (the "Terms") constitute a legal agreement between you ("User" or "you") and **X PROGRAMM LTD**, a company registered at **111 Fulham Palace Road, London, United Kingdom W6 8JA** (we, "us," or "our"), and govern your use of the X VPN service. By using the service, you acknowledge that you have read, understood, and agree to be bound by these Terms.

1. Description of Service

X VPN provides services to encrypt and anonymize your internet traffic. The service is available on a subscription basis, offering various plans (monthly, quarterly, and yearly). We reserve the right to modify, suspend, or discontinue the service at any time, without prior notice, in cases of misuse or violation of these Terms.

2. Permitted Use

You agree to use X VPN for lawful purposes only. The following activities are strictly prohibited:

- Unauthorized hacking or cyberattacks against third parties.
- Violations of applicable local or international laws.
- Engaging in spam, fraud, or unauthorized data mining.
- Distributing malware, viruses, or any harmful software.

We reserve the right to terminate or suspend your access to X VPN if any prohibited activity is detected.

3. Refund Policy

You may request a refund for unused portions of your subscription by contacting us at the email provided on our website. Refunds are subject to review and must be requested within 30 days of the subscription's start date. Refunds will be issued at our discretion and only for verifiable errors on our part.

4. Privacy Policy

X VPN adheres to a strict no-logs policy. We do not collect or store any personal information or online activity data from users. All traffic is encrypted, and our servers are located in jurisdictions with strong data protection laws. For more details, please refer to our **Privacy Policy**.

5. Limitation of Liability

We do not guarantee that X VPN will provide complete anonymity or uninterrupted service. You assume all risks associated with internet vulnerabilities, service outages, and potential legal consequences stemming from the use of VPN services in restricted regions.

We are not responsible for any damages, including but not limited to:

- Loss of access to the service.
- Network disruptions.
- Actions taken by third parties.

The service is provided "as is," and we disclaim all warranties, whether express or implied.

6. Governing Law and Dispute Resolution

These Terms are governed by and construed in accordance with the laws of **the United Kingdom**. Any disputes arising from or related to these Terms shall be resolved through binding arbitration under the rules of **the London Court of International Arbitration (LCIA)**, to be held in **London, United Kingdom**. If arbitration is not feasible, the dispute will be submitted to the exclusive jurisdiction of the courts of **England and Wales**.

7. Updates and Modifications

We reserve the right to update or modify these Terms at any time. Notifications of changes will be sent to your registered email or posted on our website. Your continued use of the service after such updates constitutes acceptance of the revised Terms.